



Mr Kendal Jolly
Business Programs Facilitator
Disney Institute

Kendal Jolly incorporates more than 15 years of experience in managing entertainment and helping organizations benchmark Disney's best practices as they strive to enhance the way they do business.

Before becoming a Disney Institute facilitator in 2010, Kendal excelled in a wide range of roles at the Walt Disney World Resort in Lake Buena Vista, Florida. He began in 1992 as a performer in the world-renowned Voices of Liberty vocal ensemble at the America pavilion in Epcot before becoming a production assistant for all of Epcot's entertainment. Kendal's next role as a Walt Disney World Ambassador allowed him to act as a spokesman for his fellow cast members during the resort's 25th anniversary celebration. His passion for entertainment quickly led to a promotion as show manager of operations and training for Epcot Entertainment in 1998.

Throughout the next nine years, Kendal transitioned through several roles at Walt Disney Entertainment. He worked as an entertainment liaison with Disney University while centralizing the training and development functions for the entertainment line of business. In 2003, Kendal moved to talent casting where he managed the planning, marketing and operation of talent auditions for the Walt Disney World Resort, Tokyo Disney Resort, Hong Kong Disneyland and Disney Cruise Line. While at talent casting, Kendal developed DisneyAuditions.com, a global repository for all Disney theme parks and resorts audition information for entertainment roles worldwide. Kendal returned to operations as Magic Kingdom Entertainment manager in 2007. His most recent position was as guest talent casting manager for Disney's Hollywood Studios Entertainment. He was responsible for The American Idol Experience, and managed the operations and team that welcome guests to audition for the programme. In this role, Kendal produced shows daily using park guests as performers.

Kendal was awarded a Bachelor of Music Education from Oral Roberts University in Tulsa, Oklahoma. He graduated from Rollins College in Winter Park, Florida with a Master of Business Administration. In 2000, Kendal was a Partners in Excellence recipient.